

Quality Improvement Plan

Benton County Public Health

Benton County Human Services, Public Health Unit
Implemented December 2014



Public Health
Prevent. Promote. Protect.

Benton County Human Services

Reviewed and Revised:

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Public Health Unit

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I. Purpose

To develop a Continuous Quality Improvement Committee, CQIC and a continuous quality improvement effort within Benton County Public Health.

This Quality Improvement Plan will align with the Benton County Public Health Strategic Plan and the local assessment and planning process. The mission and vision of the Benton County Public Health Unit will guide the design and implementation of the QI Plan.

II. Key Quality Terms

Community Health Improvement Plan (CHIP): A long-term, systematic effort to address health problems on the basis of the results of assessment activities and the community health improvement process. This plan is used by health and other governmental, education and human service agencies, in collaboration with community partners, to set priorities and coordinate the target resources. A CHIP is critical for developing policies and defining actions to target efforts that promote health. It should define the vision for the health of the community inclusively and should be done in a timely way.

Continuous Quality Improvement (CQI): An intentional, ongoing effort to improve the efficiency, effectiveness, quality, or performance of services, processes, capacities and outcomes. ¹

Continuous Quality Improvement Committee (CQIC): Team charged with primary responsibility of quality improvement in public health unit for direction of quality improvement efforts and projects.

Plan, Do, Study, Act (PDSA): A four step quality improvement method in which step one is to plan an improvement, step two is to implement the plan, step three is to measure and evaluate how well the outcomes meet the goals of the plan, and step four is to craft changes.

